



### Audio Creative Synergy

Exploring the right mix of creatives for programmatic campaign success







Creative assets come at a cost.

# Do multiple creatives in programmatic audio justify the investment?

### Methodology

### **Experimental Design**

### Recruitment

Recruited digital audio listeners a18+ who listened to podcasts and/or music at least once a week from a nationally representative online panel

Total sample n=2,886

### Digital Audio Listening

Listeners chose a music playlist or podcast episode based on interest and listened on mobile or desktop/laptop in their own environment (home, on the go, etc.)

Test and control ads served based on randomization

Control = served 2 public service ads

Test = served 2 brand ads

### **Brand Lift**

Survey to measure impact on branding metrics and gather feedback on creative



### **Tested Scenarios**

**Number of Creatives** 

Frequency of Exposure

### Single creative



The same ad ran twice

### Multiple Creatives



Two different ads from the same brand ran once each





Each group was exposed to 2 brand ads to ensure any measured effects are not the result of frequency of exposure; additional ads also ran to ensure representative ad load

### Industry Verticals

### Content Type



Music **Playlists** 

Including Oldies, and Chill



**Podcast Episodes** 

Including lifestyle, Thinking of Summer, business finance, travel, and beauty



Travel



Retail







## Should brands run multiple audio creative iterations within the same campaign? It depends.

## Creative synergy hinges on the strategy

We tested 3 different creative strategies:

### Same Product

Two creative executions from the same brand, promoting the same product

- 1. Branding-focused ad
- 2. Sales-focused ad

### Different Products

Two creative executions from the same brand, promoting different products

- 1. Ad for Product A
- 2. Ad for Product B

### Product + Sponsorship

Two creative executions from the same brand, promoting different offerings

- 1. Ad for core product
- 2. Ad promoting sponsored content

Two creatives promoting the

# Same Product



### Two creatives promoting the

### Same Product



Creative 1: BrandingFocused Ad – Ad focused
on building awareness &
perceptions of the brand



Creative 2: Sales/PromoFocused Ad – Ad promoting
details of a specific brand sale

### Strong creative synergy when pairing brand + sales ads for the same product

Multiple creatives promoting the same product can help tell a fuller story, resulting in transactional next steps

Seach Intent
Total Audience | Delta
(Exposed – Control)





Multiple Creatives (each ran once)



<sup>↑ =</sup> Statistical significance between exposed and control groups at >=90% confidence leve Control ads, n=324; Single Creative, n=304; Multiple Creatives, n=314

# Naturally, featuring a sales promotion perks ears and boosts attention

61%

Say they are more likely to pay attention to an audio ad if there is a promotion mentioned % agree / strongly agree



# Sequence matters: sales focused ad works harder when following branding focused ad

Unaided Ad Recall First Mention













Total Audience | Delta (Exposed – Control)

- Sales-focused ad + Branding-focused ad
- Branding-focused ad + Sales-focused ad

O: If you can recall any brands being mentioned during the gudio session, please write each brand on a separate line below if you are unsure, you may guess or leave it blank (Be specific)

The next time you go on a cruise, how likely are you to consider the following? (Select one):

<sup>↑ =</sup> Statistical significance between exposed and control groups at >=90% confidence level

Control ads. n=324: Branding-focused ad + Sales-focused ad n=324: Sales-focused ad + Branding-focused ad n=324.

Two creatives promoting

# Different Products



### Two creatives promoting

### Different Products



Creative 1:
Product A –
Ad highlighting Product A



Creative 2:

Product B –

Ad highlighting Product B

### Multiple ads didn't help or hinder awareness when different products are being advertised





Total Audience | Delta (Exposed – Control) Single Creative (ran twice) Multiple Creatives (each ran once)

<sup>):</sup> If you can recall any brands being mentioned during the gudio session please write each brand on a separate line below if you are unsure, you may guess or leave it blank (Re-specific).

O: Which of the following brands if any do you recall hearing during the guidio session? (Select one)

O: How likely are you to visit each of the following retail pharmacies in the next month? (Select one)

<sup>&</sup>gt; Statistical significance between exposed and control groups at >=90% confidence level

### Re-emphasizing the brand's story with a single ad draws in new customers

Brand has an interesting story to tell



Is a brand I want to hear more about





Infrequent/Never Purchasers | Delta (Exposed – Control)

- Single Creative (ran twice)
- Multiple Creatives (each ran once)



### New customers are most likely to purchase with repeated messaging

Purchase Intent
Infrequent/Never Purchasers | Delta (Exposed – Control)



Two creatives promoting

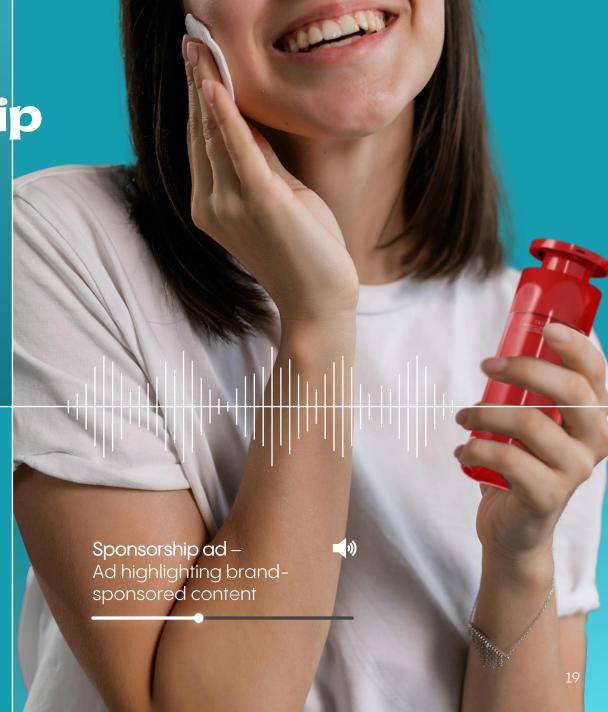
# Product + Sponsorship

Two creatives promoting

Product + Sponsorship



Product ad – Ad highlighting specific product offering



### Ads that promote branded content can build parent brand metrics

Brand is memorable





Is a brand i want to hear more about





Search Intent





Total Audience | Delta (Exposed – Control) ■ Branded Content Creative (ran twice)



In fact, both ad types independently drive purchase intent





Purchase Consideration
Total Audience | Delta
(Exposed – Control)

- Core Product Creative (ran twice)
- Branded Content Creative (ran twice)

+9pts\*

# Avoid mixing different offerings

When objectives are vastly different (a core product vs. promoting sponsored content), avoid purposefully mixing campaigns as they may not work well in close proximity

Brand Favorability +10pts<sup>↑</sup>

Is a brand I want to hear more from +10pts<sup>↑</sup>

Search Intent +6pts<sup>↑</sup>

### Total Audience | Delta (Exposed – Control)

- Core Product Creative (ran twice)
- **Branded Content** Creative (ran twice)
  - Q: What is your overall opinion of each of the following? (Select one)
  - Q: How likely are you to search for information about the following? (Select one)
  - Q: When thinking about investing, how likely are you to consider the following financial service companies? (Select one)
  - Q: How much do you agree or disagree with the following statements about [pipe: brand]? (Select one)
  - ↑ = Statistical significance between exposed and control groups at >=90% confidence level Control ads, n=324; Single Creative, n=324; Multiple Creatives, n=324

Purchase Consideration +12pts<sup>↑</sup>

# Summary



### Implications

# Capitalize on synergy

Creative synergy works best when ads are aligned around the same product. To maximize impact, focus on a unified strategy that builds the brand while driving conversion.

### **Branding first**

When pairing ads with shortand long-term objectives, sequence brandingfocused ads first, followed by sales-focused. Branding ads lay the groundwork and help the follow-up ads drive purchase intent.

### Don't mix

When running ads promoting sponsored content, avoid mixing with traditional product campaigns. Avoid condensed exposures across the 2 campaigns, as the messages may compete rather than complement.

## Thank you

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